

## **CURRICULUM VITAE**

### **Andrew D. Wolvin**

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### **Academic Background**

Ph.D. Communication, Purdue University, 1968

M.A. Speech and Dramatic Art, University of Nebraska, 1963

B.S. Speech and Dramatic Art, University of Nebraska, 1962

### **Experience in Higher Education**

Professor

Department of Communication

University of Maryland

1978 - Present

Senior Fellow

James MacGregor Burns Academy of Leadership

University of Maryland

2001-2005

Fellow

University of Maryland

Academy of Excellence in Teaching and Learning

Affiliate Professor

University of Maryland

Center on Aging

Adjunct Professor

Georgetown University Law Center

1999 - Present

Adjunct Professor

School of Communication

American University

1976 - Present

Visiting Scholar

Department of Managerial Communication Cornell University	1994 (Jan-Jun)
Founding Chair Department of Speech Communication University of Maryland	1989 - 1994
Acting Chair Department of Communication Arts and Theatre University of Maryland	1987 (Jan-Jun)
Acting Assistant Provost Division of Arts and Humanities University of Maryland	1980 - 1982
Visiting Professor Department of Speech Pittsburg (Kansas) State University	1981 (July)
Director of Speech Communication Division, Professor Department of Communication Arts and Theatre University of Maryland	1978 - 1982
Acting Chair Department of Communication Arts and Theatre. University of Maryland	1980 (Jan-Jul)
Director of Speech Communication Division, Associate Professor Department of Speech and Dramatic Art University of Maryland	1973 - 1978
Director of Speech Communication Division, Assistant Professor Department of Speech and Dramatic Art University of Maryland	1971 - 1973
Director of Speech Education, Assistant Professor Department of Secondary Education University of Maryland	1968 - 1971
Graduate Instructor Department of Communication Purdue University	1965 - 1968
Instructor Department of Speech and Theatre	

Doane College (Nebraska) 1964 - 1965

Graduate Assistant  
Department of Speech Communication  
University of Nebraska 1962 - 1963

### **Experience Other Than in Higher Education**

Instructor, Speech and Theatre, Beveridge Senior High School  
Omaha Public Schools 1963 - 1964

### **Publications**

#### **Books:**

Wolvin, Andrew D. and Chernin, Lynne Bennett. Listenable Briefings. Boston: Pearson, 2009.

Berko, Roy M.; Wolvin, Andrew D.; Wolvin, Darlyn R.  
Communicating: A Social and Career Focus. Boston: Houghton Mifflin Publishing Co., 1977.  
Second Edition, 1981. Third Edition, 1985 and Spanish Edition. Fourth Edition, 1989. Fifth  
Edition, 1992. Sixth Edition, 1995. Seven Edition, 1998. Eighth Edition, 2001. Ninth Edition,  
2004. Boston: Pearson/Allyn & Bacon, Tenth Edition, 2007. Allyn & Bacon, Eleventh Edition,  
in press.

Wolvin, Andrew D.; Berko, Roy M.; Wolvin, Darlyn R.  
Handbook of Public Communication. Delhi: Jaico Press, 2005.

Berko, Roy M.; Wolvin, Andrew D.; and Ray, Rebecca.  
Business Communication in a Changing World. New York: St. Martin's Press, 1997.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn (Editors)  
Perspectives on Listening, Norwood, New Jersey: Ablex Publishing Corp., 1993.

Wolvin, Andrew D.; Berko, Roy M.; Wolvin, Darlyn R.  
The Public Speaker/The Public Listener. Boston: Houghton Mifflin, 1993. New edition, Los  
Angeles: Roxbury Press, 1999. New York: Oxford University Press, 1999.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn.  
Listening. Dubuque, Iowa: William C. Brown, 1982. Second Edition, 1985. Third Edition,  
1988. Fourth Edition, 1992. Fifth Edition, 1996.

Berko, Roy M.; Wolvin, Andrew D; Curtis, Ray.  
This Business of Communicating. Dubuque, Iowa: William C. Brown, 1980. Second Edition,  
1983. Third Edition, 1986. Fourth Edition, 1990. Fifth Edition, 1993.

Wolvin, Andrew D.  
Listening in the Quality Organization. Ithaca, NY: Finger Lakes Press, 1999.

**Manuals:**

Wolvin, Andrew D. and Coakley, Carolyn Gwynn.  
Experiential Listening, New Orleans: Spectra, 1989.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn.  
Instructor's Manual for Listening. Dubuque, Iowa: William C. Brown, 1982.  
Second Edition, 1985. Third Edition, 1988. Fourth Edition, 1992. Fifth Edition, 1996.

Berko, Roy M., and Wolvin, Andrew D.  
Instructional Handbook for This Business of Communicating. Dubuque, Iowa: William C. Brown, 1980. Second Edition, 1983. Fourth Edition, 1990. Fifth Edition, 1993.

Wolvin, Andrew D. and Coakley Carolyn Gwynn.  
Listening Instruction. Urbana, IL: ERIC Clearing House on Reading and Communication Skills, 1979.

Berko, Roy M., Wolvin, Andrew D. and Wolvin, Darlyn R.  
Handbook of Instructional Options. Boston: Houghton Mifflin Publishing Co., 1977. Second Edition, 1981. Third Edition, 1985. Fourth Edition, 1989. Fifth Edition, 1992. Sixth Edition, 1995. Seventh Edition, 1998.

Wolvin, Andrew D.  
Effective Speechmaking. Washington, D.C.: Transemantics, Inc., 1976, Second Edition, 1980.

Wolvin, Andrew D.  
Fundamentals of Speech Communication: A Recommended High School Course Of Study. University of Maryland, 1971.

**Chapters in Books:**

Brownell, Judi and Wolvin, Andrew D. "Listening to the Future: Curriculum Development and Assessment.," in Jennifer N. Casey and Rachel E. Upton, Educational Curricula Development and Evaluation, Hauppauge, NY: Nova Science Publishers.

Wolvin, Darlyn R. and Wolvin, Andrew D. "Communication in the 2-Year College," in John A. Daly, Gustav W. Friedrich, and Anita Vangelisti, Teaching Communication: Theory, Research, and Methods, Hillsdale, NJ: Lawrence Erlbaum Associates, 1002. Second Edition, 1999.

Coakley, Carolyn Gwynn and Wolvin, Andrew D., "Listening in the Educational Environment," in Deborah Borisoff and Michael Purdy, Listening in Everyday Life, Lanham, MD: University Press of America, 1991. Second Edition, 1996.

Wolvin, Andrew D. and Coakley, Carolyn G. "A Listening Taxonomy," in Andrew D. Wolvin and Carolyn G. Coakley, Perspectives on Listening, Norwood, N.J.: Ablex Publishing Corporation, 1993.

Wolvin, Darlyn R. and Wolvin, Andrew D. "The Basic Speech Fundamentals Course," in Linda C. Lederman, Communication Pedagogy, Norwood, NJ: Ablex Publishing Corporation, 1992.

Wolvin, Andrew D. "Models of the Listening Process" in Intrapersonal Communication Processes, Charles V. Roberts and Kittie W. Watson, editors Scottsdale, AZ: Gorsuch Scarsbrick, 1989.

Wolvin, Andrew D. "Improving Listening Skills" in Improving Speaking and Listening Skills, Rebecca Rubin, editor San Francisco: Jossey-Bass, 1983.

Wolvin, Andrew D. "Speech Communication in Applied Settings" in Education in the 80's: Speech Communication, Gustav Friedrich, editor Washington, D.C.: National Education Association, 1981.

#### **Articles:**

Janusik, Laura A. & Wolvin, Andrew D. "The Communication Research Team as Learning Community," Education, 2007.

Wolvin, Andrew D. "Modeling Listening Scholarship: Ralph G. Nichols," International Journal of Listening, 2006.

Wolvin, Andrew D. "Listening Leadership: Hillary Clinton's Listening Tour," International Journal of Listening, 2005.

Janusik, Laura A. and Wolvin, Andrew D. "Listening Treatment in the Basic Communication Course Text," Basic Communication Course Annual, 2002.

Ford, Wendy S.Z., Wolvin, Andrew D.; Chung, S. "Students' Self-Perceived Listening Competencies in the Basic Speech Communication Course," International Journal of Listening, 2000.

Wolvin, Andrew D. and Coakley, Carolyn G. "Listening Education in the 21<sup>st</sup> Century," International Journal of Listening, 2000.

Wolvin, Andrew D.; Halone, Kelby K.; Coakley, Carolyn G. "An Assessment of the 'Intellectual Discussion' in Listening Theory and Research," International Journal of Listening, 1999.

Halone, Kelby K.; Cunconan, Terry M.; Coakley, Carolyn G.; Wolvin, Andrew D. "Toward the Establishment of General Dimensions Underlying the Listening Process," International Journal of Listening, (1998).

Wolvin, Andrew D. "Careers in Communication: An Update," Journal of the Association of Communication Administration (January, 1998).

Wolvin, Andrew D. "The Basic Course and the Future of the Workplace," Basic Course Communication Annual, 1998.

Halone, Kelby K.; Wolvin, Andrew D.; Coakley, Carolyn G. "Accounts of Effective Listening Across the Life-Span: Expectations and Experiences Associated with Competent Listening Practices," International Journal of Listening (1997).

Coakley, Carolyn G. and Wolvin, Andrew D. "Listening in the Parent-Teen Relationship," International Journal of Listening (1997).

Coakley, Carolyn G.; Halone, Kelby K.; Wolvin, Andrew D. "Perceptions of Listening Ability Across the Life-Span: Implications for Understanding Listening Competence," International Journal of Listening (1996).

Brownell, Judi and Wolvin, Andrew. "Who's Listening?" Hosteur (1996).

Wolvin, Andrew D. "On Competent Listening," Listening Post (July 1995).

Wolvin, Andrew D.; Coakley, Carolyn G.; Halone, Kelby K. "A Preliminary Look at Listening Development Across the Life-Span," International Journal of Listening (1995).

Wolvin, Andrew D. "Communication in the Hospitality Industry." International Journal of Hospitality Management (1994).

Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "Listening Competency," Journal of the International Listening Association (1994).

Ford, Wendy S. Zabava and Wolvin, Andrew D. "The Differential Impact of a Basic Communication Course on Perceived Communication Competencies in Class, Work, and Social Contexts," Communication Education (July, 1993).

Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listen to What's Being Said About Listening Training," Performance and Instruction (April, 1991). Reprinted in Richard B. Frantzreb, Training and Development Yearbook. Third Edition. Englewood Cliffs, NJ: Prentice-Hall, (1992)

Ford, Wendy S. Zabava and Wolvin, Andrew D. "Evaluation of a Basic Communication Course," Basic Communication Course Annual (1992).

Wolvin, Andrew D. and Coakley, Carolyn G. "A Listening Course in Higher Education: Initial Response--A Case Study," ACA Bulletin (April, 1992).

Wolvin, Andrew D.; Coakley, Carolyn Gwynn; and Disburg, Joan E. "Listening Instruction in Selected Colleges and Universities," Journal of the International Listening Association (1992).

Wolvin, Andrew D.; Coakley, Carolyn Gwynn; and Disburg, Joan E. "An Exploratory Study of Listening Instruction in Selected Colleges and Universities," Journal of the International Listening Association, (1991).

Wolvin, Andrew D. "When Governance Is Really Shared: The Multi-Constituency Senate," Academe (September-October, 1991).

Wolvin, Andrew D. "Adult Learners: The University of Maryland Approach," ACA Bulletin (August, 1991).

Wolvin, Andrew D. "Careers in Speech Communication: 1990," ACA Bulletin (August, 1991).

Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "A Survey of the Status of Listening Training in Some Fortune 500 Companies," Communication Education (April, 1991).

Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listening Pedagogy and Andragogy: The State of the Art," Journal of the International Listening Association (1990).

Wolvin, Andrew D. "Listening Ten Years Later: The State of the Art," Journal of the International Listening Association (1990).

Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listening in the Native Language," Northeast Conference Reports (1986).

Wolvin, Andrew D. "On Education and Training," Air University Review (May-June, 1985).

Wolvin, Andrew D. and Corley, Diana. "The Technical Speech Communication Course: A View From the Field," Association of Communication Administrators Bulletin (August, 1984).

Wolvin, Andrew D. "Meeting the Communication Needs of Today's Adult Learners," Communication Education (July, 1984).

Wolvin, Andrew D. "Teaching Teachers to Listen," Curriculum Review (February, 1984).

Wolvin, Andrew D. and Coakley, Carolyn G. "Developing Listening Skills," Effective Listening Quarterly (June, 1984).

Wolvin, Andrew D. "Listening Education: A Mandate from Industry," The Listening Post (November, 1983).

Wolvin, Andrew D. "Saving the Speech Communication Department," Association for Communication Administration Bulletin (October, 1983).

Wolvin, Andrew D. "The Status of Speech Communication Education in Eastern States," Communication Quarterly (Fall, 1982)

Wolvin, Andrew D. and Wolvin, Darlyn R. "The Status of the Technical Speech Communication Course in Community and Junior Colleges," Association of Communication Administrators Bulletin (October, 1981).

Wolvin, Andrew D. "New Directions for Careers in Communication," Association of Communication Administrators Bulletin (January, 1981).

Wolvin, Andrew D. "Public Speaking Skills," North East Training News (November, 1980).

Wolvin, Andrew D.; Marsicovete, Joseph; and Schwartz, Terry. "Communication Training Needs in Washington, D.C.," National Society for Performance and Instruction Journal (April, 1980).

Wolvin, Andrew D. "The Communications Payoff," North East Training News (March, 1980).

Wolvin, Andrew D. "Instructional Development," The Federal Linguist (1977).

Gillespie, Patti; Wolvin, Andrew; and Romans, Susan. "A Survey of Theatre in American Secondary Schools," ERIC Resources in Education (1977).

Wolvin, Andrew D. "The Listening Journal: An Instructional Strategy for a Listening Awareness Program," Reading Horizons (Winter, 1977).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Developing the Speech Communication Course for the Technical/Career Student," Association for Communication Administrators Bulletin (January, 1977).

Wolvin, Andrew D. "The 1933 Blue Eagle Campaign: A Study of Audience Adaptation," Journal of Public Communication (Spring, 1978).

Jamieson, Kathleen M. and Wolvin, Andrew D., "Non-Teaching Careers in Speech Communication: Implications for the Speech Communication Curriculum," Communication Education (November, 1976).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Contract Grading in Speech Communication: Administrative Implications," Association of Communication Administrators Bulletin (Summer, 1975).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Speech Communication Class Size in the Community College," Today's Speech (Summer, 1975).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Contract Grading in Technical Speech Communication," Speech Teacher (January, 1975).

Wolvin, Andrew D., "A Rationale for Oral Communication Training," The Encoder (January, 1975).

Wolvin, Andrew D., "Learning Resources for the Secondary Speech Classroom," The Encoder (January, 1974).

Wolvin, Andrew D., "In-Service Education: New Dimensions in Speech Education," Speech Teacher (November, 1974).

Wolvin, Andrew D., and Jamieson, Kathleen M. "The Internship in Speech Communication: An Alternative Instructional Strategy," Today's Speech (Fall, 1974).

Wolvin, Andrew D. and Wolvin, Darlyn R., "The Speech Communication Curriculum in the Community College," Today's Speech (Fall, 1972).

Wolvin, Andrew D., "Communication in Social Work," Career Education Proceedings, (1972).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Small Group Induction to the Initial Speech," Speech Teacher (November, 1971).

Wolvin, Andrew D., "A History of the National Thespian Society," Dramatics (February, 1965).

### **Monographs:**

Wolvin, Andrew D. "Foundations for a Listening Curriculum," Maryland State Department of Education, 1983.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "Perspectives on Listening," Steven C. Rhodes (Ed.), Perspectives on Listening Research, Proceedings of the International Listening Association 1989 Research Conference, 1992.

### **Essays:**

"Listening Leadership," (with Carolyn G. Coakley), The Listening Post (Fall 1999).

"Faulty Perceptions of MBA Business Communication Needs," The Listening Post (Summer 1997).

### **Videos:**

"Communicating: A Social and Career Focus," Executive Producer, Houghton Mifflin Co., 1989; 1992; 1995.

**Reviews:**

Wolvin, Andrew D. Review of Why Can't We Talk? What Teens Would Share if Parents Would Listen, The Listening Post (Spring, 2001).

Wolvin, Andrew D. Review of In Our Own Words, The Listening Post (Winter, 2000).

Wolvin, Andrew D. Review of "Influencing Patients to Accept Treatment," The Speech Communication Teacher (Winter, 1990).

Wolvin, Andrew D. Review of Harvard-Milton Study Skills Program Level III, Communication Education (July, 1983).

Wolvin, Andrew D. Review of Asking Questions: Practical Guide to Questionnaire Design, Association for Communication Administration Bulletin (April, 1983).

Wolvin, Andrew D. Review of Processing Communication, Communication Education (July, 1982).

Wolvin, Andrew D. "Classroom Communication," Communication Education (April 1981).

Wolvin, Andrew D. Review of Communication Education for Careers, Communication Education (January, 1977).

Wolvin, Andrew D. Review of Teaching Speech Communication in the Secondary School, Today's Speech (Summer, 1973).

Wolvin, Andrew D. Review of Interpersonal Communication Texts, Speech Teacher (Summer, 1973).

Wolvin, Andrew D. Review of On Teaching Speech in Elementary and Junior High Schools, Today's Speech (Spring, 1972).

Wolvin, Andrew D. Review of The Pentagon Propaganda Machine, Quarterly Journal of Speech (April, 1970).

**Bibliographies:**

Wolvin, Andrew D. and Johnson, Teman. Listening Bibliography (International Listening Association, 1984).

**Columns:**

Essays have appeared in:

The Listening Post

APCOM

ECA Newsletter

Montgomery Journal

The Omaha World-Herald

Spectra  
The Ithaca Journal  
Potomac Almanac

Outlook  
The Washington Post

## **Professional Experience**

### **Editorial Boards:**

Communication Quarterly, 2001-2008.

Qualitative Research Reports, 2000-2006.

Communication Research Reports, 1996-1999; 1999-2002.

The Basic Communication Course Annual, 1996-97; 1999-2000..

Journal of the International Listening Association, Associate Editor, 1985-87. Guest Editor, "The State of the Art of Listening," 1992. Editorial Board, 1994-1997; 1998-2001; 2002-2004.

Communication Education, 1978-1981; 1990-1993; 1993-1996.

ERIC Communication and Reading Skills Evaluator, 1972-1988.

Education Book Index, 1970.

### **Papers and Presentations:**

"The Medical Patient as Listener," International Listening Association, 2008.

"Foundation of a Theory of Listening," International Listening Association, 2008.

"Jimmy Carter: A Case Study in Listening" (with Bjorn Stillion Southard), International Listening Association, 2008.

"Managing Intelligence: The Intel Briefing," National Communication Association, 2007.

"Listening Theory," National Communication Association, 2007.

"24 Hours in a Day: A Communication Time Study Update," (with Laura Janusik), National Communication Association, 2007.

"Toward a Theory of Communication Teaching Competency," (with Erica Lamm, Abbe Depretis, & Janna Whitney), National Communication Association, 2007

"Listening: Theoretical Intersections." International Listening Association/Rockhurst University

Listening Forum, 2006.

“Public Leadership: Mike Johann’s Listening Sessions,” International Listening Association, 2006.

“Listening: The Big Picture II,” International Listening Association, 2006.

“Time Spent Listening” (with Laura Janusik), International Listening Association, 2006.

“Ralph Nichols’ Listening Scholarship,” International Listening Association, 2006.

“The Politician As Listener: Senator Russell Feingold’s Listening Sessions,” International Listening Association, 2005.

“Listening: The Big Picture,” International Listening Association, 2005.

“The Communication Research Team as Learning Community” (with Laura Janusik), Central States Communication Association, 2005.

“Listening and Aging,” Poster Session, Showcasing Gerontology Scholarship, 2004.

“Listening Theory: 25 Years Later,” International Listening Association, 2004.

“Listening Leadership: Hillary Clinton’s Listening Tour,” International Listening Association, 2004.

“Listening: Theoretical Intersections,” National Communication Association, 2003.

“Showcasing the Consultant” (chair), National Communication Association, 2003.

“Communication and General Education,” National Communication Association, 2003.

“Listening to Papers on Listening” (chair), National Communication Association, 2003.

“On-Line Communication Courses: Curricula Without Walls,” National Communication Association, 2003.

“Listening and the Public Good,” Eastern Communication Association, 2003.

“The Communication Research Team As Learning Community,” (with Laura Janusik), Eastern Communication Association.

“Communication Training in the 21st Century,” Eastern Communication Association, 2003.

“Understanding Listening: The Evolution of a Process Model,” International Listening Association, 2002.

“Perspectives on Listening,” International Listening Association, 2002.

“Listening Research,” International Listening Association, 2002.

“Radicalizing Roots in the Basic Course: A High Density Interactive Program,” National Communication Association, 2001.

“Crossing Boundaries: Working With International Teaching Assistants,” National Communication Association, 2001.

“Radicalizing Roots in the Twenty First Century: The University of Maryland Centennial,” National Communication Association, 2001.

“Perceptions of Communication Competence: A Longitudinal Study,” (with Wendy Z. Ford and Sungeun Chung) National Communication Association, 2001.

“Principles of General Education,” National Communication Association Summer Conference, 2001.

“Socializing ITAs: The University of Maryland Experience,” International Communication Association, 2001.

“The Language of (Not) Listening,” (with Kelby K. Halone and Sungeun Chung), International Listening Association, 2001.

“Development of the Janusik/Wolvin Listening Inventory,” (with Laura A. Janusik and Sungeun Chung), International Listening Association, 2001.

“Mediating Communication Instruction,” (with Lisa M. Burns), Eastern Communication Association, 2001.

“Communication Education for the Elder Student,” National Communication Association, 2000.

“The Scholarship of Communication Teaching and Learning,” National Communication Association, 2000.

“Listening Pedagogy,” (with Carolyn G. Coakley), National Communication Association, 1999.

“Should Listening Be Part of the Communication Discipline?” National Communication Association, 1999.

“Outside the Lines: Communication Education in the 21st Century,” National Communication Association, 1999.

“Listening in the Basic Speech Communication Course,” (with Wendy Z. Ford and Sungeun Chung), International Listening Association, 2000.

“Listening: The State of the Art,” (with Carolyn G. Coakley and Kelby K. Halone), International Listening Association, 2000.

“Listening Education in the 21st Century,” (with Carolyn G. Coakley), International Listening Association, 2000.

“Showcasing Excellence in Undergraduate Scholarship, Research, Performance, and Practice,” (with Albert Gardner, Shirley Logan and Leigh Ryan), Lilly Conference on College and University Teaching, 2000.

“An Assessment of Intellectual Discussion on Listening Theory and Research,” (with Kelby K. Halone and Carolyn G. Coakley), International Listening Association, 1999.

“Listening Treatment in the Basic Communication Course Text,” (with Laura A. Janusik), International Listening Association, 1999.

“Communication Technology in the Basic Course: An Assessment,” (with Michael A. Chambers and Laura A. Janusik), Eastern Communication Association, 1999.

“Preparing Future Faculty: The Teaching Seminar,” National Communication Association, 1998.

“Beyond the Corporate Classroom: Communication Education for the Older Adult,” National Communication Association, 1998.

“Contextual Characteristics Influencing the Listening Process: Implications for the Measurement of Listening Competence,” (with Kelby K. Halone, Terry M. Cuncanon, and Carolyn G. Coakley), International Listening Association, 1998.

“Listening Research Methodologies,” International Listening Association, 1998.

“Accounts of Effective Listening Across the Life-Span: An Analysis of Expectations and Experiences Associated with Competent Listening Practices,” (with Kelby K. Halone and Carolyn G. Coakley), International Listening Association, 1997.

“Outcomes of the Hybrid Basic Course,” (with Wendy Zabava Ford), Speech Communication Association, 1996.

“Corporate Listening Training and Development,” Eastern Communication Association, 1996.

“Retirement: Opportunity and Crisis,” Eastern Communication Association, 1996.

“Perceptions of Listening Across the Life-Span: Implications for Understanding Listening Competence,” (with Carolyn Gwynn Coakley and Kelby K. Halone), International Listening Association, 1996.

“Issues in Listening Assessment,” Speech Communication Association, 1995.

"Creating a National Assessment Program for Communication: Toward Goal 5 of Goals 2000," Speech Communication Association, 1995.

"On Competent Listening," International Listening Association, 1995.

"A Preliminary Look At Listening Development Across the Life Span," (with Carolyn Gwynn Coakley and Kelby K. Halone), International Listening Association, 1995.

"Communicating in Puerto Rico" Association for Business Communication panel, 1995.

"The Teacher as Listener," International Conference on Improving University Teaching, 1994.

"Listening Research Directions," International Listening Association, 1994.

"Listening in the Parent-Teen Relationship," (with Carolyn Gwynn Coakley), International Listening Association, 1994.

"The Eastern Communication Association: A Historical Perspective," Eastern Communication Association, 1994.

"Listening Competency: Research Questions," Speech Communication Association, 1993.

"National Education Goals: Listening Competency," Speech Communication Association, 1993.

"Listening Competency" (with Carolyn Coakley), Speech Communication Association, 1993.

"A Presidential History," Eastern Communication Association, 1993.

"Perspectives on Listening," International Listening Association, 1992.

"Cultural Listening," International Listening Association, 1992.

"Ask the Consultant," International Listening Association, 1991.

"The State of the Art of Listening Pedagogy and Andragogy," Eastern Communication Association, 1991.

"Future Conceptualizations of Listening" (with Carolyn Coakley), Speech Communication Association, 1991.

"Responses to a Listening Course in Higher Education," (with Carolyn Coakley), International Listening Association, 1991.

"Evaluating the Effects of a Basic Communication Course on Students Perceptions of Their Communication Skills," (with Wendy S. Zabava Ford), Speech Communication Association (Top 4 Paper, Basic Course Committee) 1991.

"Listening Instruction in Selected Colleges and Universities," (with Carolyn Coakley), International Listening Association, 1991.

"A Survey of the Status of Listening Training in Fortune 500," (with Carolyn Coakley), International Listening Association, 1990.

"Adult Learners: The University of Maryland Approach," Speech Communication Association, 1990.

"Listening in Educational Contexts," (with Carolyn Coakley), Speech Communication Association, 1990.

"The Status of Listening Instruction in American Colleges and Universities," (with Carolyn Coakley and Joan Disburg), International Listening Association, 1990.

"The State of the Art of Listening Pedagogy and Andragogy," (with Carolyn Coakley), International Listening Association, 1989.

"The Practice of Listening," (with Carolyn Coakley), Eastern Communication Association, 1989.

"A Unique Approach to Teaching Listening in the College Curriculum," National Council of Teachers of English," 1989.

"Perspectives on Listening," (with Carolyn Coakley), International Listening Association Research Conference, 1989.

"Guidelines for Developing the Listening Curriculum," Eastern Communication Association, 1988.

"Developing the Critical Listening Curriculum," International Listening Association, 1988.

"Speech Communication in the Community College," (with Darlyn R. Wolvin), Eastern Communication Association, 1988.

"The State of Communication Career - Related Instruction," (with Terrence Doyle) Speech Communication Association, 1987.

"Issues in Training and Development: The Adult Learner," Speech Communication Association, 1987.

"Culture As A Listening Variable," International Listening Association Summer Conference, 1987.

"Trainers' Roundtable," Speech Communication Association, 1986.

"Developing Listening Competencies," Speech Communication Association, 1986.

"Listening in the Native Language," Northeast Conference on the Teaching of Foreign Languages, 1986.

"Speechwriter's Roundtable," National Association of Government Communicators, 1986.

"Critical Listening: Instructional Implications," International Listening Association, 1986.

"Communication Training and Development," Eastern Communication Association Celebrity's Breakfast, 1986.

"Respondent, "Teaching Communication Training and Development: Issues and Ideas," Speech Communication Association, 1986.

"Communication and Cultural Diversity," Speech Communication Association of Puerto Rico, 1986.

"State of the Art of Listening," International Listening Association, 1985.

"Listening Instruction," Northeast Conference on the Teaching of Foreign Languages, 1985.

"Speechwriting At the Crossroads," National Association of Government Communicators, 1984.

"Great Teachers of the Eastern Region," Eastern Communication Association, 1984.

"Listening Comprehension: A Key to Improving the Learning Process in Colleges and Universities," Conference on Improving University Teaching, July 1984.

"Communication Training and Development," Speech Communication Association, 1984.

Respondent, "Issues in Communication Training," Eastern Communication Association, 1983.

"Adaptation and Style in Speechwriting," National Association of Government Communicators, November, 1983.

"The Education of the Speechwriter," Speech Communication Association, 1983.

"National Public Radio and Listening Education," International Listening Association, 1983.

"Saving the Speech Department," Eastern Communication Association, 1983.

"Communication Education Research," Eastern Communication Association, 1983.

"Using Listening Skills," International Listening Association, 1982.

"Listening in the Federal Government," International Listening Association, 1982.

"Resources for the Government Communicator," National Association of Government Communicators, 1981.

"Communication Consulting," Eastern Communication Association, 1981.

"Teaching Listening in Colleges and Universities," International Listening Association, 1981.

"The Technical Speech Communication Course in Community and Junior Colleges," Speech Communication Association, 1980.

"The Status of Speech Communication Education in the East," Southern Speech Communication Association, 1980.

"Communication Training Needs in Washington, D.C.," Eastern Communication Association, 1980.

"Research Forum," International Listening Association, 1980.

"Applied Communication in the 1980's," Speech Communication Association, 1980.

"Orientation Programs for Novice Instructors of the Basic Course," Eastern Communication Association, 1980.

"Careers in Communication Conference," Speech Communication Association, 1980.

"Communicating: A Social and Career Focus--Instructional Strategies," Speech Communication Association, 1979.

"Focus on Effectiveness: Interviewing, Supervision and Training," Speech Communication Association, 1979.

"Communication Consulting," Virginia Speech Association, 1979.

"Instructional Communication and Teaching Effectiveness," Respondent/Critic. Speech Communication Association, 1978.

"Communication and Learning in Business Industry, and Government," Speech Communication Association, 1978.

"Career Communication," Metropolitan Washington Communication Association Conference, 1977.

"Communication Training in Business/Industry/Government," Speech Communication Association, 1977.

"The State-of-the-Art of Research in Listening," Eastern Communication Association Convention, 1975.

"Public Information in the Federal Government," Eastern Communication Association, 1975.

"Public Information in the Federal Government," Southern Speech Association , 1975.

"The S.C.A. Summer Institutes for High School Teachers: A Follow-up," Moderator, Speech Communication Association, 1973.

"Communication in the Federal Government," Coordinator, Eastern Communication Association, 1973.

"Coordinating Transfer Programs," Maryland Communication Conference, 1973.

"Inservice Education: New Directions for Speech Communication Education Programs," Speech Communication Association Convention, 1973.

"Speechwriting in the Presidential Campaign," Moderator, Metropolitan Washington Speech Communication Association Political Communication Conference, 1973.

"Adapting the Ph.D. Program to the Needs of the Community College," Speech Communication Association, 1973.

"Speech Communication and Social Work," Forum Moderator, Speech Communication Association Summer Conference on Career Education, 1972.

"Voices of the Past, Nixon's Second Inaugural or Too Many Cooks Spoil the Proverbial Broth," Metropolitan Washington Speech Communication Research Conference, 1972.

"Forensics in the High Schools," Moderator, Metropolitan Washington Speech Communication Association Workshop on Forensics, 1972.

"The Speech Methods Course," Speech Communication Association, 1972.

"Alternatives of White Suburban High School Speech Teacher Training," Speech Association of the Eastern States, 1972.

"Developing Listening Skills," Maryland Reading Council Convention, 1972.

"Perspectives on Cultural-Linguistic Pluralism," University of Maryland College of Education Research Symposium, 1971.

"Communication in Urban Education," Metropolitan Washington Speech Communication Conference on Urban Education, 1970.

### **Lectures and Speeches:**

“Listening in the Multicultural Workplace,” Central Intelligence Agency, 2008.

“Communicating in Relationships,” Smithsonian Institution Lecture Series, 2006.

“Organizational Communication,” Defense Intelligence Agency, 2004.

Keynote, “Celebrating Communication,” Capital Speakers Club, 2003.

“Presenting Your Research,” Senior Scholars, 2003.

“Listening in the Multicultural Workplace,” The World Bank, 2003.

“Listening Leadership,” Burns Leadership Academy Colloquium, 2003.

“Effective Public Speaking,” National Correctional Industries Association, 2003.

“A Faculty Mentor Perspective,” McNair Scholars Awards Banquet, 2003.

Keynote, “Listening Research in the 21st Century,” International Listening Association Research Conference, 2001.

Seminar Series, “Strengthening Relationships through Communication,” Geneva Presbyterian Church, 2001.

“Effective Listening,” Meet the Professor Series, Senior University, 2000.

“A Refrigerator Door Event,” Resident Life Academic Awards Banquet, 1999.

“Listening Skills,” Piper and Marbury, 1999.

“Listening and Leadership,” Johns Hopkins University, 1998.

"Shared Governance in Higher Education," Rochester Institute of Technology, 1994.

"Communication in the Quality Organization," Cornell University, 1994.

"Effective Interviewing," Life Experiences Activities Program, 1993.

Keynote, "Communicating Across Cultures," Association of College and University Auditors, 1992.

"Everybody Needs A Listener," American Association of Retired Persons, 1992.

"Communication Skills in the Workplace," Shepherd College, 1991

Keynote, "The Leader As Communicator," National Cathedral Association, 1991.

"Communication Themes in Steinbeck's Of Mice and Men," Montgomery County Humanities Commission Panel, 1989.

"Effective Communication Skills," University of Maryland Golden I.D. Program, 1989.

"Intercultural Communication," University of Maryland Office of Human Relations, 1989.

"Effective Listening Skills," Maryland National Capital Parks and Planning Commission, 1987.

"Listening in the Corporation," Delta Sigma Pi, 1987.

"Listening Skills," National Public Radio, 1986.

"Effective Listening," University of Wisconsin, 1986.

Keynote, "Effective Communication Skills," Maryland Safety Council, 1985.

"Careers in Communication," San Diego State University, 1985.

Keynote, "Building Bridges and Opening Doors through the I.L.A.," International Listening Association, 1985.

"Effective Management Communication," U.S. Office of Personnel Management, 1984.

Keynote, "Listening As Good Business," Association of School Business Officials, 1984.

Keynote, "Effective Listening Skills," American Society of Safety Engineers, 1984.

Keynote, "Listening Skills," National Capitol Region Parks and Planning Commission, 1984.

"Listening and Study Skills," Indiana State University, 1983.

"Listening for Understanding," Prince George's Community College, 1983.

"Listening for the Lay Minister," United Methodist Church, 1982.

"Careers in Communication," Howard University, 1980.

"Communicating Your Message," American Home Economics Association, 1975.

"Speechwriting in Public Relations," Various Organizations, 1974.

"Workshop on Listening in the Reading Curriculum," Anne Arundel County Reading Council, 1973.

"Careers in Communication," High Point Senior High School, 1973.

"Teaching Listening in the Elementary School," Hood College, 1972.

"Developing a Listening Curriculum," Speech Communication Association High School Speech Teacher Institutes, 1972.

"Listening in Communications," WHFS-FM, 1971.

**Television/Radio:**

Anchor, "Researching Maryland," UMTV, 2001-2006.

Anchor, "Senior Cable News," UMTV, 1996-2001.

Host, "Andy Wolvin," UMCP Flagship Channel Talk Show, 1994-95.

Host, "The Cutting Edge with Andy Wolvin," UMCP Flagship Channel Talk Show, 1995-96.

Interview, "Listening in Relationships," Voice of America.

On-Air Interview, "Listening to Teenagers," Newsnight Maryland, Maryland Public Television.

On-Air Interview, "Effective Listening," Mark Steiner Show, WJHU Radio.

On-Air Interview, "Listening in Interpersonal Communication," Mind University series on Interpersonal Communication.

On-Air Interview, "Listening Skills," Diane Rehm Show, WAMU Radio.

**Membership in Professional Organizations:**

National Communication Association

International Listening Association (Founding Member)

Association for Business Communication

Eastern Communication Association

International Communication Association

American Society of Training and Development

The Rhetoric Society of America

Metropolitan Washington Communication Association

Maryland Communication Association

National Association of Government Communicators

Association for Communication Administration

Washington Speechwriters Roundtable

**Professional Offices Held:**

Chair, Reinvention Task Force, International Listening Association, 2004-2005.

Chair, General Education Task Force, National Communication Association, 2001-2004.

On-Line Communication Course Task Force, National Communication Association, 2003-2005.

Coordinator, Communication Consulting Series, National Communication Association Convention, 2003.

Coordinator, Washington Listening Summit, 2001

Planning Committee, National Communication Association Summer Conference, 2001.

Educational Policies Board, National Communication Association, 1998-2001.

Nominating Committee, National Communication Association, 2000

Task Force on General Education Requirements in Speech Communication, Maryland Communication Association, 1998-99.

Planning Committee and Conference Coordinator, Maryland Communication Association, 1997.

Chair, International Listening Association Committee on Curriculum and Assessment, 1995-97.

Co-Chair, Speech Communication Association Short Courses, 1994.

Past Officers Club, Eastern Communication Association, 1982-present.

International Listening Association Research Committee, 1980-present.

International Listening Association, Visions 2000, 1994.

International Listening Association, Program Planning Committee, 1994.

American Council on Education, Facilitator, Chairing the Academic Department, 1990, 1991.

International Listening Association Long-Range Planning Task Force, 1988-89.

Co-Chair, Speech Communication Association Teachers on Teaching Series, 1986.

Director, Eastern Communication Association Basic Course Conference, 1986.

Association for Supervision and Curriculum Development Collaborative on Thinking Skills, 1985-87.

Chair, Speechwriting Committee, National Association of Government Communicators, 1984-86.

Co-Chair, Speech Communication Association Dimension Series, 1985.

President, International Listening Association, 1984-85.

Co-Chair, International Listening Association First Annual Summer Conference, 1984.

First Vice President, International Listening Association, 1983-84.

Eastern Communication Association Basic Course Committee, 1983-84.

Eastern Communication Association Diamond Anniversary Committee, 1982-84.

Speech Communication Association Legislative Council, 1981-83.

Speech Communication Association Resolutions Committee, 1982.

Speech Communication Association Applied Communication Section, Executive Committee, 1979-1982.

Chairperson, Applied Communication Section, Speech Communication Association, 1980-81.

Speech Communication Association Awards Committee, 1981, 1982.

Speech Communication Association Nominating Committee, 1982.

Speech Communication Association Black Caucus Task Force on Opportunities for Blacks in the Profession, 1980-81.

Co-Chairperson, Speech Communication Association Summer Conference on Careers in Communication, 1980.

Vice-Chairperson, Applied Communication Section, Speech Communication Association, 1979-80.

Publications Chairperson, Speech Communication Association Applied Communication Section, 1977-79.

Consultant, American Society of Training and Development.

Speech Communication Association Legislative Council, 1976-78.

Executive Council, Eastern Communication Association, 1973-1978.

Coordinator, Short Courses, Speech Communication Association, 1977.

Nominating Committee, Maryland Communication Association, 1977, 2003.

Chairperson, Speech Communication Association Instructional Development Division, 1976-1977.

President, Eastern Communication Association, 1976-1977.

Vice-Chairperson, Speech Communication Association Instructional Development Division, 1975-1976.

First Vice-President, Eastern Communication Association, 1975-1976.

Second Vice-President and Director of the Convention, Eastern Communication Association, 1973-1974.

Public Relations, Maryland Communication Association, 1970-1972.

### **Honors and Awards**

Outstanding Analytic Tradecraft Instruction, The Sherman Kent School, 2006

Telly Award, "Researching Maryland," 2003 and 2005

Communicator Award, "Researching Maryland," 2002 and 2004.

International Listening Association Outstanding Teacher of Listening

National Communication Association Teaching and Learning Scholar

Identified on 1999 list of 100 "Top-Ranked Active Researchers in Communication Studies"

Identified on 1999 list of "Top 40 Book Authors in Communication Studies"

University of Maryland Academy for Excellence in Teaching and Learning Fellow

University of Maryland Lilly Teaching Fellow

Eastern Communication Association Distinguished Teaching Fellow.

International Listening Association Hall of Fame

James MacGregor Burns Academy of Leadership Senior Fellow

Institute for the Study of Intrapersonal Processes Ralph G. Nichols Award: "Top Paper," 1997 and 2000; "Top Two Paper," 1996 and 1998; "Top Three Paper," 1989; "Top Two Paper," "Top Three Paper," 1999, and "Top Two Paper," 2001.

University of Maryland Panhellenic Association Outstanding Teacher Award, 1995, 1996, 1999.

University of Maryland University College Drazek Outstanding Teaching Award Nominee, several times.

International Communicator Award, "Senior Cable News," 1998.

International Communicator Award Honorable Mention, "Senior Cable News," 2000.

International Listening Association Special Recognition Award (for research contributions of Perspectives on Listening), 1994.

International Listening Association Research Award; 1985, 1987, 1988, 1992

Phi Kappa Phi

Mu Epsilon Nu

Eastern Communication Association Visiting Scholar, 1983-84.

Invited Participant, Speech Communication Association National Developmental

Conference on Future Directions of Speech Communication Education, 1973.

Maryland Association for Higher Education Award for Speech Communication Career Preparation and Placement, 1981.

Visiting Scholar, Rockhurst College, 1997.

Visiting Scholar, York College, 1991.

U.S. Department of Labor Commission of Achieving Necessary Skills in the Workplace Panel of Experts, 1991.

U.S. Department of Education National Assessment of College Student Critical Thinking and Communication Skills Panel of Experts, 1992.

### **Grants:**

University of Maryland Instructional Technology Grant, Media Center

University of Maryland System General Education Grant, Conference on the Expert Communicator's Communication Competencies

University of Maryland Undergraduate Studies Teaching Assistant Development Grant

Montgomery County PEG Grant for development of cable television show, "The Cutting Edge."

University of Maryland Undergraduate Studies Instructional Improvement Grant for basic course outcomes longitudinal study.

University of Maryland Hewlett Foundation grant for World Course, "Communication in the Information Age."

Aristech Foundation Grant for development of Experiential Listening (with Carolyn Coakley) 1988.

University of Maryland Undergraduate Studies Instructional Improvement Grant for analysis of graduates of Technical Speech Communication curriculum, 1982.

International Language Institute Grant, for analysis of Communication Training activity in the Washington, D.C., area, 1978.

### **Consulting and Training Services**

Editorial reviewer for several major publishing houses. Have provided professional consulting and training services in communication (listening, presentation skills, interviewing, public speaking, press conferences, television interviews, management communication, executive communication) for the following organizations:

Allegany County Public Schools  
American Council on Education  
American Home Economics Association  
American Savings and Loan Institute  
American Society of Association Executives  
Anne Arundel County Public Schools  
Annie B. Casey Foundation  
Booz-Allen, Hamilton, Inc.  
Capital Speakers  
Catonsville Community College  
Center for the Family  
Central Intelligence Agency  
City of Takoma Park  
Clayton State College  
Com-Pro, Inc.  
Concord  
Defense Communication Agency  
Defense Intelligence Agency  
Deloitte Touche  
Ensco, Inc.  
Federal Emergency Management Agency  
Federal Home Loan Mortgage Corporation  
Federal National Mortgage Association  
Florida Atlantic University  
Food Preservation Systems  
Ford Aerospace  
Frederick Public Schools  
General Motors  
Hartz/Meek International  
Heifitz International Music Institute  
Internal Revenue Service  
International Laborers' Union  
Ithaca Public Schools  
L.E.A.P. Agency  
The Management Company  
March of Dimes  
Maryland National Capital Parks and Planning Commission  
Maryland Reading Council  
McKinsey Consulting  
William M. Mercer  
Mid-Atlantic Health Leadership Institute

The Mortgage Corporation  
MRC Corporation  
John Motley Associates  
National Aeronautics and Space Administration  
National Association of Counties  
National Teachers Exam  
National Technical Institute for the Deaf  
National War College  
Office of U.S. Senator Russell Long  
Piper and Marbury  
Prince George's Community College  
Project Signals  
Scientific Applications International Corporation  
Shepherd College  
Social Compact  
Speech Communication Association  
State Employees Credit Union  
Summit Connections, Inc.  
Toastmistresses International  
Transemantics, Inc.  
Tribal Executive Council  
United Methodist Church  
U.S. Agency for International Development  
U.S. Department of Commerce  
U.S. Department of Defense  
U.S. Department of Education  
U.S. Environmental Protection Agency  
U.S. Information Agency  
U.S. Department of State  
U.S. Department of Justice  
U.S. Department of Treasury  
U.S. Naval Oceanographic Office  
U.S. Office of Personnel Management  
Ven den Berg Holland Associates  
Vigo County School Corporation  
Vitro Corporation  
Volunteers in Technical Assistance  
Washington Capitals  
Washington Gas Light Company  
Westinghouse Corporation  
Whitman-Walker Clinic  
World Bank  
York College

**Public Service**

## **University Service:**

Appointment, Promotion, Tenure Campus Appeal Committee, 2007

President's Promise Initiative Steering Committee, 2005

Burns Academy of Leadership, Leadership Network

Speech Coach, University Health Center

Lecturer, Summer Scholars

Facilitator, Workshop on Interviewing Skills, Office of Undergraduate Studies  
National Scholarships, 2003, 2004.

Facilitator, Workshop on Presentation Skills, Office of International Education  
Fulbright Fellows Enrichment Program, 2002.

Undergraduate Research Council, 2002-2004.

College of Arts and Humanities Shirley Scholarship Selection Committee, 2002.

Senior University Advisory Committee, 1998-2001.

Continuing Education Advisory Council, 1998-Present.

UMTV Advisory Council, 2000-Present.

College Park Scholars Advisory Council, 1999-2002.

Facilitator, Human Relations Commission Town Meeting, 2000.

College of Arts and Humanities Deans Scholar Selection Committee, 1999- 2001.

Presidential Inaugural Committee, 1999.

Facilitator, Human Relations Commission Retreat, 1999.

Chair, Campus Committee to Study the Part-Time Student, 1998.

Facilitator, ACCESS Committee Retreat and Library Instructional  
Communication Workshop, 1997.

McNair Program Faculty Mentor, 1996-2000.

Leader, Continuous Quality Improvement Senior Year Experience

Implementation Team, 1994-95.

Provost's Advisory Committee on Advising and Admission, 1994-95.

Chair, President's Awards Committee, 1992-94.

Campus Speaker's Bureau, 1991-1996.

Campus Continuous Quality Improvement Council, 1993-96.

Campus ACCESS Committee, 1992-95.

Campus Committee on Faculty Workload (Chair, Public Relations Subcommittee), 1992-93.

Campus Senate Elections, Regulations and Governance Committee, 1992-93.

Campus CORE Committee, Humanities Review Subcommittee, 1992-94.

Campus Continuous Improvement Facilitators Group, 1992-93.

Chair, Campus Senate Task Force on Faculty Governance, 1990-91.

Campus Course Access Committee (Chair, Needs Assessment Subcommittee) 1990.

College Park Committee on Associate/Assistant Deans, 1989-1990.

University of Maryland System Task Force on Faculty Council and Interim Faculty Council, 1988.

College Park Enhancement Plan Steering Committee, 1988-89.

College Park Budget Priorities Committee, 1987-89.

College Park Senate Legislative Affairs Committee, 1988.

Chair, College Park Campus Senate, 1987-88.

Chair-Elect, College Park Campus Senate, 1986-87.

University of Maryland Task Force on Arts and Humanities, 1985-86.

Chair, College Park Senate Ad Hoc Committee on Academic Reorganization, 1985.

College Park Senate, 1985-87.

College Park Senate Ad Hoc Committee on Undergraduate Education, 1986-87.

College Park Senate Committee on Elections and Governance, 1985-86.

Chairperson, Arts and Humanities Division Council, 1984-86.

Math, Physical Science, Engineering Divisional Committee on Department of Statistics, 1986-87.

Arts and Humanities, Equity Review Committee, 1986.

Chairperson, The Graduate School Committee on Publications and Publicity, 1983-84.

Chairperson, Arts and Humanities Academic Affairs Committee, 1982-1983.

Arts and Humanities Division Council, 1984-87.

Arts and Humanities Administrative Council, 1980-1982.

Arts and Humanities Management Committee, 1979-1982.

Chairperson, Arts and Humanities Educational Affairs Committee, 1978-1979.

Chairperson, Arts and Humanities Programs, Courses, and Curricula (PCC) Committee, 1979-1980.

Committee to Review the College Park Senate, 1978-1979.

Arts and Humanities Educational Affairs Committee, 1976-1978

Chairperson, College Park Senate Programs and Administrative Review Committee (Department of Early Childhood-Elementary Education). 1976-1977.

Arts and Humanities Library Committee, 1976-1977.

Arts and Humanities Membership Governance, and Elections Committee, 1976-1977.

University Library Representative, 1968-1978.

Arts and Humanities Programs, Courses and Curricula Committee, 1973-1974.

Arts and Sciences Legislative Council, 1971-1973.

**Service To Department:**

Department of Communication Learning Outcomes Assessment Coordinator, 2005-2008.

Department of Communication Media Center Director, 2005-2008.

Department of Communication Salary Committee, 2005-2006, 2007-2008.

Chair, Department of Communication Faculty Advisory Committee, 2003-2005.

Chair, Department of Communication Centennial Committee, 1999-2001.

Chair, Department of Communication Appointments, Promotion, and Tenure Committee, continuous.

Department of Communication Faculty Advisory Committee, 1998-99; 2001-2002; 2005-2006..

Department of Communication Undergraduate Committee, 1998-2000; 2002-2004, 2006-2008.

Undergraduate Director, Department of Speech Communication, 1993-1998.

Director, Basic Course, 1970-present

Founding Chair, Department of Speech Communication, 1989-94.

Communication Arts and Theatre Graduate Committee, 1968-1989.

Speech Communication Division Faculty Committee, 1968-1989.

Public Communication Ph.D. Faculty Committee, 1979-1989.

Communication Arts and Theatre Appointments Promotion and Tenure Committee, 1973-1989.

Chair, Speech Communication Rhetoric Search Committee, 1984-86.

Speech Communication Division Curriculum Coordinator, 1982-84.

University Theatre Patrons Association, 1980-1983.

Communication Arts and Theatre Executive Committee, 1970-1982.

Communication Arts and Theatre Library Representative, 1968-1980.

**Service To Community:**

Chair, Review Panel, National Institute for Deafness and Other Communication Disorders, Hearing Hygiene Public Communication Grants Project

Panelist, "The Play's the Thing," Montgomery County Commission on the Humanities

Board of Trustees, The Washington Consortium, 1987-88.

Board of Advisors, The Washington Academy, Washington, D.C.

Maryland State Department of Education Task Force on Listening Curriculum.

Board of Advisors, Washington Educational Development Institute.

Middle States Evaluation Committee, The Norwood School.

Public Speaking Critic/Consultant to various civic groups.

Therapeutic Listening Consultant to various "Hot Line," Crisis Intervention Centers, and religious groups in the Washington Metropolitan area.

Director, The Sanctuary Players, Geneva Presbyterian Church, Potomac, Maryland

Director, The Chancel Players, Bradley Hills Presbyterian Church, Bethesda, Maryland.

Instructional Communication Consultant to schools in the Washington-Maryland area.

Freelance Professional Speechwriter and Speech Coach for executives, diplomats, and political officials

**Courses Taught at UMCP:**

SPCH 100 Basic Principles of Speech Communication

COMM 107 Speech Communication: Principles and Practice

SPCH 125 Interpersonal Communication

SPCH 200 Public Speaking

COMM 250 Introduction to Communication Theory

SPCH 420 Advanced Group Discussion

SPCH 450 Classical and Medieval Rhetorical Theory

SPCH 451 Renaissance and Modern Rhetorical Theory

COMM 398A Communication Issues in the 21st Century

COMM 455 Speechwriting

COMM 470 Listening

SPCH 478 Professional Issues in Speech Communication

SPCH 482 Intercultural Communication

SPCH 488 Speech Communication Internship

COMM 422 Communication Management

COMM 655 Seminar in Speechwriting

COMM 670 Seminar in Listening Behavior

SPCH 680 Speech Communication Programs in Education and Training

SPCH 681 Communication Issues in Training Development

SPCH 682 Seminar in Intercultural Communication

COMM 686 Teaching Speech Communication

EDSE 354 Curriculum, Instruction and Observation in Speech

EDSE 377 Student Teaching in the Secondary School Curriculum

EDSE 753 Theory and Research in Secondary Education-Speech

PCOM 700 Doctoral Study in the Public Communication Arts

EDCP 108-O The Student in the University

UNIV 158A Communication in the Information Age

COMM 388 Communication Practicum

